Gend	er Identity and Medicine
	Shanin Gross, DO Mazzoni Center
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P	OMA Annual Clinical Assembly

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 $\star\star Also$ happy to provide additional resources/references for you/your patients if needed.

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2

"And now, a word from our sponsors..."

(Silence)

I have no financial interests to disclose.

*Due to the nature of this talk, I may discuss medications or other treatments which are not FDA approved for the use we are discussing, but are considered standard of care in the treatment of gender dysphoria.

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Learni	ina	Obi	iectiv	/es

At the conclusion of this activity, the learner will be able to:

- Demonstrate knowledge of LGBTQ+ cultural concepts and terminology important to creating a welcoming and inclusive practice for gender diverse patients.
- 2. Consider areas for improved inclusion and culturally appropriate care.
- 3. Discuss several unique considerations for the medical care of transgender patients.

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4

What is culture and why does it matter?

- customary beliefs, social forms, and material traits of a racial, religious, or social group
- A set of values, attitudes or conventions shared by a particular group or organization.
 - o -www.merriam-webster.com
- "a group's program for survival in and adaptation to its environment." Bullivant (1993)

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5

Impact of Inclusion and Affirmation

Having LGBTQ-supportive policies and **practices** =

- less workplace discrimination, increased openness,
- more retention of professionals and patients,
- Improved patient health/wellness/longevity,
- increased satisfaction,
- improved patient relationships,
- improved reputation.

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What providers need to know: core concepts 4 Quadrants of Gender and Sexual Identity Sex Assigned at Birth Gender Identity Gender Expression Sexual Orientation #POMA19 #ChooseKnowledge

7



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Thinking outside the (binary) box...

- How many different genders are there?
- More common ones: agender, gender-neutral, gender-fluid, bigender, gender-queer, transgender, etc.
- MANY more (Tumblr has a list of 112)!!

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What providers need to know:	core concepts
4 Quadrants of Gender and Sexual Identity	Important Terms
Sex Assigned at Birth	Intersectionality
Gender Identity	
Gender Expression	
Sexual Orientation	
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Impact of Intersectionality on LGBTQ people

- LGBTQ people hold multiple identities, intersections of racism, sexism, homophobia and transphobia.
- LGBTQ people of color incur twice as much

 - Discrimination and harassment, Employment discrimination, Homelessness, Inequity in healthcare

 - ~28 deaths of transgender people (due to
- iolence) in the United States in 2018.

 all but one were transwomen, all but one were people of color.

 The average life expectancy for trans women of color is 35 years.

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11

What providers need to know: core concepts

4 Quadrants of Gender and Sexual Identity

Sex Assigned at Birth

Gender Identity

Gender Expression Sexual Orientation Important Terms Intersectionality

"No pride for some of

us without liberation

for all of us."

Marsha "Pay It No Mind" Johnson, a black trans women, sex worker, member of ACT UP, and mother of the trans and queer liberation movement.

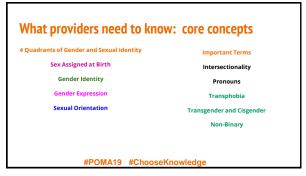
Pronouns

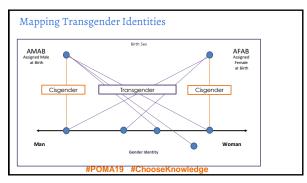
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Understanding Pronouns						
	SHE	HER	HERS	HERSELF	She went to the park I saw her at the park	
	HE	нім	HIS	HIMSELF	He went to the park I saw him at the park	
	THEY	THEM	THEIRS	THEMSELF	They went to the park I saw them at the park	
	ZE	HIR/ZIR	HIRS/ZIRS	HIRSELF/ZIRSELF	Ze went to the park I saw zir at the park	
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14





Now that we're on the same page...

17

Take action! Expected behaviors should guide workplace practices rather than individual beliefs. What does your practice look like right now? Are your policies and practices inclusive? What policies are already in place? What needs to be added/removed? What about the EMR?

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19

Focus on Forms and Policy

- Demographic Section should include GI and SO
 GI: current gender identity and sex assigned at birth.
- Document each patient's name used and pronouns. (Where?)

 Ensure all staff use them.
- Clarify when a patient's name or gender identity does not match their insurance or medical records.

"Could your chart be under a different name?"
"What is the name on your insurance?"

• Forms that use images to document pain or areas of concern should make sure those images are gender-neutral.

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20

What's missing? Mother significant other mother significant other mother significant other mother significant other mother solved significant other solved significant sig

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Focus on Forms and Policy

Old Language →	New Language			
Mother/Father	Parent(s)/Guardian(s)			
Husband/Wife	Spouse/Partner(s)			
Marital Status	Relationship Status: Single; Married; Partnered; Separated; Divorced; Widowed.			
Family History	Use "Blood relative" in questions.			
Nursing Mother	Currently nursing.			
Female Only/ Male Only	Remove sex-specific language and include "Not applicable" as a response option.			
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22

Of course, we have to go there...





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23

Gender-neutral restrooms

- 2. If none exist, how can you advocate?

 a. SAFETY
 b. OUTING
 c. INCLUSIVITY
 3. Advocate in other spaces and know environments for patients you are treating.

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Arm yourself with knowledge, skills, and resources

Action Step 3

1. What do you anticipate to be your patient's greatest needs?

2. Know what resources are available to you and your patients.

3. Remember this is a rapidly evolving field; you need to keep up with trainings, guidelines and research!

4. Pay attention to feedback from patients about specialists you recommend (or about yourself/your office staff). Adjust lists accordingly.

26

A Word About Gender Markers This is a sof August 2016, a person can request a change of gender marker on their birth certificate with a doctor's note stating they have had or are in the process of "appropriate clinical treatment" for gender transition. http://www.transequality.org/sites/default/filles/docs/PA-BC-20licy.pdf For driver's license: can change marker with a form signed by the patient and provider http://www.dot.state.pa.us/public/dvspubsfor_my/BDL/BDL%20Form/DL-32.pdf https://transequality.org/documents

Unique considerations for LGBTQ healthcare

What is so different about treating LGBTQ patients anyway?

- What does the evidence say?
- (How) do they access ca
 What services do they
- As a group, do they have different rates of any
- Are there different social determinants of health?

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28

Research Disparities

- Easily overlooked minority
- Stigma and willingness to report
- Recruitment
- Definitions may vary
- Lack of understanding (or presence of bias) in the medical community
 - Source: Dean L, et. al. Lesbian, Gay, Bisexual, and Transgender Health: Findings and Concerns. Journal of the GLMA, Vol 4, No.3, 2000

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29

Barriers to access

- Fewer Trans patients are insured (employment status, family units, etc.)
- When they are insured, what is covered?
 - $\circ \quad$ How might this change in the next 2 years?
- If something is covered, where are the welcoming providers?

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Barriers to Access

- For Transgender patients
 - · Lack of competent providers
 - $_{\circ}$ "Evidence-Based" Transgender Medicine is in its infancy. *
 - Discrimination in Healthcare (intentional and unintentional) is common (past and present)
 - 19% reported being refused medical care (higher for people of color)
 - 24% reported being denied equal care, 25% reported harassment (@ Dr office/hospital)

*National Transgender Discrimination Survey (NTDS).

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31

And even worse...

50% of the sample reported having to teach their medical providers about transgender care.



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32

DISPARITIES IN PREVENTION/ROUTINE CARE

- Pap smear rates
- Mammogram rates
- Risk reduction (smoking/ETOH,bullying, etc.,)
- Fertility/pregnancy prevention
- Rectal/prostate exam
- Mammogram (MTF)
- Vaginal exam?
- Heart disease disparities

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Cancer Screening Recommendations

- Breast: Transwomen age 50 AND 5-10 yrs on estrogen,
 Transmen-same as anyone with their parts
- · Ovarian: Treat/screen the parts, not the gender
- Cervical: Treat/screen the parts, not the gender
- · Colorectal: Based on standard risk assessment
- Prostate: Prostate is NOT usually removed during gender affirming surgery (so treat the part, not the gender)

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34

End of life care

- Be aware of legal hurdles
- Understand that LGBTQ folks may have different (and legitimate) fears about death/dying
- Educate patients about Advance Directives
- Take NOTHING for granted!
- Advocate for patients when needed

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35

Where to go for more...

- 2019 LGBT Health Workforce Conference NYC May 3-4
- Rhode Island Trans Health Conference May 18
- National LGBTQ Health Conference-Atlanta, May 30-June 1
- Philadelphia Trans Wellness Conference July 25-27
- {National Transgender Health Summit (UCSF) April 13-14, 2019}

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- ☐ Mazzoni Center (medical, behavioral health, legal, education, food bank)
- ☐ Alder Health (medical, behavioral health, education, case management)
- ☐ Attic Youth Center (housing, behavioral health, community)
- ☐ Philly FIGHT (medical, sexual health housing)
- ☐ CHOP Gender and Sexuality Development Clinic
- ☐ Many more: Penn, Einstein, Main Line Health, Drexel and others have or are starting LGBTQ or Trans specific programs
- ☐ U. of Pittsburgh PRIDE Health
- ☐ William Way (community center)
- □ Colours (Black LGBTQ community org)

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37

LGBTQ Resources in NJ

- ☐ HiTops (Adolescent Sexual Health Education and Support Princeton)
- ☐ Pride Center of NJ (Highland Park)
- ☐ NJ Gay Health (Rutgers associated website) http://njgayhealth.com/index.html

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38

Resources

- UCSF Center of Excellence for Transgender Health http://www.transhealth.ucsf.edu/

- National LGBT Health Education Center (Fenway Boston) https://www.lgbthealtheducation.org/ Gender Spectrum www.Genderspectrum.org (gender resources related to adolescents and children) Kraemer, Manes & Associates LLC (Law Firm in Pittsburgh and Philadelphia), https://lawkm.com/transgenderemployee-rights/
- Lambda Legal, https://www.lambdalegal.org/know-your-rights/article/trans-workplace
- National Center for Trans Equality,
- https://transequality.org/sites/default/files/docs/kyr/EmploymentKnowYourRights_July2014.pdf
- Or for documents: https://transequality.org/documents
- Pennsylvania Office of Administration, http://www.oa.pa.gov/Policies/eo/Documents/2016_04.pdf
- Society for Human Resource Management (SHRM), https://www.shrm.org/
- U.S. Equal Employment Opportunity Commission
- https://www.eeoc.gov/eeoc/newsroom/wysk/enforcement_protections_lgbt_workers.cfm
- Workplace Guide for Transgender Students, https://www.learnhowtobecome.org/career-resource-center/workplace-guide-for-transgender-students/

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- City of Philadelphia's LGBTQ Protections, https://beta.phila.gov/2017-12-04-philadelphias-lgbtq-protections/
- Coming Out in the Workplace as Transgender, https://www.hrc.org/resources/entry/transgender-visibility-quide
- How to File a Charge of Employment Discrimination, https://www.eeoc.gov//employees/howtofile.cfm
- Human Rights Campaign (HRC) Employment Laws in the U.S., http://www.hrc.org/state-maps/employment
- Know Your Rights, https://transequality.org/know-your-rights/employment-general

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40

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